



The Pipeline

Symposium to Celebrate State Research

By Anya Armes Weber

Cabinet employees are invited to attend a symposium focusing on research later this month at the Kentucky History Center in Frankfort.

"Helping Kentucky's Diverse Families Work: A Celebration of Research" is being billed as "a beginning, not just an event," said symposium coordinator Ruth Huebner, the Cabinet's Child Welfare Researcher. The daylong conference on Tuesday, April 16, will showcase the research conducted with and on behalf of the Cabinet and its application to improve outcomes, she said.

Huebner said the innovative studies helping mold Cabinet policy prove that research is more dynamic than some people think.

"Research gives the Cabinet direction, tells us how effective our programs are and where we need to improve customer service," Huebner said. "This conference is a chance to share information and to show that research is worth the effort."

Topics include evaluations of children's residential treatment programs, Kentucky Works outcomes, welfare to work and child welfare training.

Cabinet Secretary Viola Miller's opening address will launch the symposium, and Roger Ward, manager of decision support and research in Hamilton County, Ohio, will wrap up the conference with the keynote address. Ward will discuss "The Present and Potential: An Outsider's Synthesis." All-day poster sessions will highlight recent studies and a box lunch will be served.

Huebner said she hopes the symposium will attract interest across the commonwealth -- from CFC staff,

community partners, university faculty and students and child and family advocates -- and serve as the foundation for a state research consortium.

"By promoting partnerships, we can strengthen our potential to help Kentucky families," she said.

Cost for the symposium is \$25 per person. Deadline for registration is Monday, April 8. Log onto <http://cfc.state.ky.us/cfsnews/regforms.doc> for more information and to access the registration form.

The ABCs of EAL

"The ABCs of EAL" features tips that can help us improve our relationships with coworkers and our service to the families of Kentucky.



This week: I

In conflict resolution, use "I" messages to explain your feelings and concerns. Don't use "you" statements that make people defensive. Your goal is to settle conflict, not create more hostility.



CFC Shirt Sale to Benefit the March of Dimes

CFC T-shirts are being sold for the March of Dimes today. A booth will be set up in front of the escalators in the CHR building from 11:30 a.m. until 1:30 p.m. The cost of the shirts are \$15 for S,M,L or XL, XXL is \$16 and XXXL is \$17.

If you have already placed an order for a T-shirt, you may pick it up at that time.

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EAL Sessions Offered for New Staff, as Refresher Courses

By Anya Armes Weber

What's your EAL temperature?

Most of us in Quality Central have completed the seven Everyone a Leader skill-building sets, but that doesn't mean the end of EAL.

Practicing the lessons we've learned enhances our workplace communication and ultimately leads to better customer service. So there's no time to cool down to the principles of EAL. Just as the spring weather is rolling around, staff can warm up to EAL again by taking a refresher course in any one of the seven skill sets.

EAL sessions are offered monthly for new employees and as makeup sessions for those who couldn't attend with their natural teams.

If you'd like to attend a session with some of your office's new staff, or just want to be reenergized in a specific EAL skill, this would be a great time to go for it. Take another look at conflict resolution techniques, better ways to problem solving, strategies to improve your meetings or skills that can help you communicate more effectively with others. These sessions are more succinct and aligned with the needs and expectations of Quality Central staff.

The heat is on – don't be left out! Sessions are scheduled on the third Tuesday of each month.

Morning sessions are as follows:

- Set 1 – Basic Principles
- Set 3 – DISC and Conflict Resolution
- Set 5 – Problem Solving/Decision Making and Team Development

Afternoon sessions are as follows:

- Set 2 – Ladder of Inference, Dialogue Model and Left-Hand Column
- Set 4 – Meeting Management and Brainstorming

- Sets 6/7 – Social Oppression and Understanding Your Customer

Plans are in the works for the April 16 and May 21 sessions. Each set's facilitator and coaches will schedule start times and locations.

Ask your office's EAL contact to sign you up for a set. The EAL scheduling coaches for the sessions are as follows:

- Set 1: Linda Satterly
- Set 2: Michele Harrod
- Set 3: Debbie Yeary
- Set 4: Debbie Yeary
- Set 5: Millie Higgins
- Sets 6/7: Lee Ann May

Warming up to the lessons of EAL can help all Cabinet staff work better together.



Governor Declares April 2002 Child Abuse Prevention Month

Children from around Kentucky joined Gov. Paul Patton and first lady Judi Patton on April 1 as the governor signed a proclamation declaring April Child Abuse Prevention Month.

"We must not only imagine a nation without child abuse but work diligently to make it a reality. It is our job as adults, parents, leaders, and caretakers to create a nation where all children are safe, secure and living life in peace," stated the governor in proclaiming the month.

First lady Judi Patton joined the governor in rededicating the Patton administration to child abuse prevention efforts, saying, "This year in particular

as we have gained a new sense of patriotism for our country. We must recommit to ensuring that a free nation means a nation which prevents the abuse of any child."

Students who entered the Prevent Child Abuse Kentucky art and essay contest were among the children attending the press conference. Stephen Ginter, a fourth grader from Owingsville Elementary School, was recognized for his winning essay about child abuse. Buttons were also distributed bearing the winning art image created by Coltin Franklin, a fifth grader from Dixon Elementary School.

The ceremony also recognized several former NFL players, currently living in Kentucky, who were featured in the "Never Shake A Baby" media campaign developed by Prevent Child Abuse Kentucky, a statewide child abuse prevention organization. The players were joined by some of Kentucky's youngest citizens who were the "co-stars" of the campaign. A number of Kentucky infants are shown being held by the players in the campaign poster. The University of Kentucky and University of Louisville sports mascots also participated in the ceremony.

For additional statistical information and lists of programs addressing child abuse, access the web site of the Governor's Office of Child Abuse and Domestic Violence Services at www.state.ky.us/agencies/gov/domviol/toc.htm.

CFC Offering Flu Shots Again this Fall

The Cabinet for Families and Children is once again offering employees the opportunity to sign up for flu shots this fall.

Anyone wishing to receive a flu shot should email Paula Yochum at Paula.Yochum@mail.state.ky.us no later than TODAY.

The vaccine must be ordered in advance, so be sure to sign up TODAY with Paula!

